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month period.	Early termination	will be reduc	ed pro-rata wh				



Metering	Measurements from sonnenBatterie meters and regulated NMI meters will be used to determine Annual Household Usage Allowance and Minimum			
	Annual Solar Generation. Measurements from NMI meters will be used to			
	determine exported energy and excess grid usage.			
	Regulated NMI meters must be interval meters.			
Battery Operations	sonnen may operate the sonnenBatterie remotely at its sole discretion.			
Fees				
Direct debit dishonour fee	Fixed rate - \$11.00			
	A \$11.00 (incl. GST) fee applies if payment is dishonoured or reversed.			
Payment processing fee	Percentage of bill – 1%			
	Credit Card and Debit Card payments will be subject to a 1% (incl. GST)			
	processing fee.			
Additional fee information	All normal fees are listed here. In some circumstances your local distributor			
	may charge fees for certain services such as disconnection. For more			
	information on additional fees, please see			
	https://sonnen.com.au/sonnenflat.			
Paper bill fee	Paper bill option is available upon request, a fee of \$2.00 (Incl. GST) applies.			
Electricity offer terms and c				
	s, visit https://sonnen.com.au/sonnenflat.			
Contact details and more inf	ormation			
Retailer	sonnen eServices is a business name of Energy Locals Pty Ltd, an authorised			
	electricity retailer.			
Contact email and phone	sonnenflat@sonnen.com.au			
	137 666			
Website	https://sonnen.com.au/sonnenflat			
About this document				
This Price and Product Inform	mation Statement is presented in accordance with the requirements of the			
	on (ESC) – the independent regulator of the retail energy industry in Victoria.			
For information about choose	sing an energy retailer, visit yourchoice.vic.gov.au. To compare electricity retail			
offers available to you, go to	https://compare.energy.vic.gov.au/.			
	Updated 18 July 2022			

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