sonnen
eServices

sonnenFlat Pricing sonnen eServices – Tasmania residential electricity market offer					
Customer Type	**Fuel Type**	**Distributor(s)**	**Tariff Type**	**Offer Type**	**Release Date**
Residential	Electricity	TasNetworks	Single Rate	Market	01-September-2022

Electricity Offer	
Contract Term	No contract term
Exit Fees	No lock-in contracts or exit fees
Bill Frequency	Monthly based on available data

Electricity Pricing Information				
sonnenFlat plan	City	Economy	Family	Autonomy
BPID Plan ID	SON474224MRE5 LCL49901MRE1	SON474225MRE5 LCL49888MRE1	SON474226MRE5 LCL49912MRE1	SON474223MRE5 LCL49915MRE1
Minimum solar PV capacity	3 kWp	5 kWp	7.5 kWp	10 kWp
Minimum sonnenBatterie useable capacity	4 kWh	8 kWh	10 kWh	12 kWh
Monthly fee (including GST)	$59	$59	$69	$79
Annual Usage Allowance	3,000 kWh	6,500 kWh	9,000 kWh	11,500 kWh
Minimum Annual Generation	3,630 kWh	6,050 kWh	9,075 kWh	12,100 kWh
Annual Export Threshold	1,300 kWh	1,210 kWh	1,815 kWh	2,420 kWh
Excess Usage Rate	32.99 cents per kWh (incl GST)			
Solar Feed-in Rate	8.88 cents per kWh			

The **Annual Usage Allowance** is the total household usage of energy from installed solar PV, sonnenBatterie, and the grid.
The **Minimum Annual Generation** is the total energy produced by the installed solar PV.
The **Annual Export Threshold** is the total energy exported to the grid.

Price Changes	
Are these prices fixed?	Fixed for 12 months

Prices may vary in accordance with the terms and conditions. If we do vary your prices, we will provide you written notice no later than your next bill.

Electricity key contract features	
Cooling off period	10 business days.
Eligibility	Residential customers in the distributor area must have the **Minimum solar PV capacity** and **Minimum sonnenBatterie useable capacity** for the relevant sonnenFlat plan.
Adjusted Annual Usage Allowance	Each household must produce the **Minimum Annual Generation** quantity of energy over a 12-month period. Where the annual energy production falls below the **Minimum Annual Generation**, the **Annual Usage Allowance** will be reduced proportionally to the shortfall in the **Minimum Annual Generation**. e.g.: For **sonnenFlat Economy**, if actual annual solar production is 6,000 kWh, then the **Adjusted Annual Usage Allowance** is => 6,500 x 6,000 / 6,050 = 6,446 kWh.
Excess Usage Rate	Once the **Adjusted Annual Usage Allowance** is exceeded, subsequent ***usage from the grid*** will be charged at the **Excess Usage Rate**.
Solar feed-in Rate	Energy exported above the **Annual Export Threshold** will be paid at the **Solar feed-in Rate.**
Early termination	**Annual Usage Allowance** and **Minimum Annual Generation** will be reduced pro-rata where a customer ends the agreement within a 12-month period.

Metering	Measurements from sonnenBatterie meters and regulated NMI meters will be used to determine **Annual Usage Allowance** and **Minimum Annual Generation**. Measurements from NMI meters will be used to determine e**xported energy** and **excess grid usage**. Regulated NMI meters must be interval meters.
Battery Operations	sonnen may operate the sonnenBatterie remotely at its sole discretion.
Fees	
Meter installation fee	Fixed rate - $207.90 A $ 207.90 (incl GST) fee will be charged for a Type 4 meter installation, if required.
Exit fee	Fixed rate - $0.00 We don't charge customers exit fees.
Late payment fee	Fixed rate - $16.00 A $16.00 (incl GST) fee applies for each bill that is paid after the due date.
Direct debit dishonour fee	Fixed rate - $11.00 A $11.00 (incl. GST) fee applies if payment is dishonoured or reversed.
Payment processing fee	Percentage of bill – 1% Credit Card and Debit Card payments will be subject to a 1% (incl. GST) processing fee.
Additional fee information	All normal fees are listed here. In some circumstances your local distributor may charge fees for certain services such as disconnection. For more information on additional fees, www.sonnen.com.au/sonnenflat-pricing/
Electricity offer terms and conditions	
For full terms and conditions, visit www.sonnen.com.au/sonnenflat-terms-conditions/	
Contact details and more information	
Retailer	sonnen eServices is a business name of Energy Locals Pty Ltd, an authorised electricity retailer.
Contact email and phone	sonnenflat@sonnen.com.au 137 666
Website	www.sonnen.com.au/sonnenflat/

Updated 22 August 2022