

sonnenFlat Pricing					
sonnen eServices – South Australia residential electricity market offer					
Customer Type	Fuel Type	Distributor(s)	Tariff Type	Offer Type	Release Date
Residential	Electricity	SA Power Networks	Single Rate	Market	29-May-2020
<b>Electricity Offer</b>					
Contract Term		No contract term			
Exit Fees		No lock-in contracts or exit fees			
Bill Frequency		Monthly			
<b>Electricity Pricing Information</b>					
sonnenFlat plan		City	Economy	Family	Autonomy
Plan ID		LCL49903MRE1	LCL49893MRE1	LCL49909MRE1	LCL49890MRE1
Minimum solar PV capacity		3 kWp	5 kWp	7.5 kWp	10 kWp
Minimum sonnenBatterie useable capacity		4 kWh	8 kWh	10 kWh	12 kWh
Monthly fee (including GST)		\$49	\$49	\$59	\$69
Special Credit (including GST)		\$1,176	\$1,176	\$1,416	\$1,656
Annual Usage Allowance		4,000 kWh	7,500 kWh	10,000 kWh	12,500 kWh
Minimum Annual Generation		3,909 kWh	6,515 kWh	9,198 kWh	12,264 kWh
Annual Export Threshold		1,400 kWh	1,305 kWh	1,840 kWh	2,453 kWh
Excess Usage Rate		38.04 cents per kWh (incl GST)			
Solar Feed-in Rate		7 cents per kWh			
<p>The <b>Annual Usage Allowance</b> is the total household usage of energy from installed solar PV, sonnenBatterie, and the grid.</p> <p>The <b>Minimum Annual Generation</b> is the total energy produced by the installed solar PV.</p> <p>The <b>Annual Export Threshold</b> is the total energy exported to the grid.</p>					
<b>Price Changes</b>					
Are these prices fixed?			Fixed for 24 months		
Prices may vary in accordance with the terms and conditions. If we do vary your prices, we will provide you written notice no later than your next bill.					
<b>Electricity key contract features</b>					
Cooling off period		10 business days.			
Eligibility		Residential customers in the distributor area must have the <b>Minimum solar PV capacity</b> and <b>Minimum sonnenBatterie useable capacity</b> for the relevant sonnenFlat plan.			
Special Credit		Customers must contract for sonnenFlat with their sonnenBatterie purchase to be eligible for the <b>Special Credit</b> . For the relevant sonnenFlat plan, a <b>Special Credit</b> equalling the <b>Monthly fee</b> will apply each month, up to the total credit amount state above. This will result in \$0 monthly fee for a duration of 24 months.			
Adjusted Annual Usage Allowance		Each household must produce the <b>Minimum Annual Generation</b> quantity of energy over a 12-month period. Where the annual energy production falls below the <b>Minimum Annual Generation</b> , the <b>Annual Usage Allowance</b> will be reduced proportionally to the shortfall in the <b>Minimum Annual Generation</b> . e.g.: For <b>sonnenFlat Economy</b> , if actual annual solar production is 6,000 kWh, then the <b>Adjusted Annual Usage Allowance</b> is => $7,500 \times 6,000 / 6,515 = 6,907$ kWh.			
Excess Usage Rate		Once the <b>Adjusted Annual Usage Allowance</b> is exceeded, subsequent <b>usage from the grid</b> will be charged at the <b>Excess Usage Rate</b> .			
Solar feed-in Rate		Energy exported above the <b>Annual Export Threshold</b> will be paid at the <b>Solar feed-in Rate</b> .			
Early termination		<b>Annual Usage Allowance</b> and <b>Minimum Annual Generation</b> will be reduced pro-rata where a customer ends the agreement within a 12-month period.			

Metering	Measurements from sonnenBatterie meters and regulated NMI meters will be used to determine <b>Annual Usage Allowance</b> and <b>Minimum Annual Generation</b> . Measurements from NMI meters will be used to determine <b>exported energy</b> and <b>excess grid usage</b> . Regulated NMI meters must be interval meters.
Battery Operations	sonnen may operate the sonnenBatterie remotely at its sole discretion.
<b>Fees</b>	
Meter installation fee	Fixed rate - \$207.90 A \$ 207.90 (incl GST) fee will be charged for a Type 4 meter installation, if required.
Exit fee	Fixed rate - \$0.00 We don't charge customers exit fees.
Late payment fee	Fixed rate - \$16.00 A \$16.00 (incl GST) fee applies for each bill that is paid after the due date.
Direct debit dishonour fee	Fixed rate - \$11.00 A \$11.00 (incl. GST) fee applies if payment is dishonoured or reversed.
Payment processing fee	Percentage of bill – 1% Credit Card and Debit Card payments will be subject to a 1% (incl. GST) processing fee.
Additional fee information	All normal fees are listed here. In some circumstances your local distributor may charge fees for certain services such as disconnection. For more information on additional fees, please see <a href="http://sonnen.com.au/sonnenflat">sonnen.com.au/sonnenflat</a> .
<b>Electricity offer terms and conditions</b>	
For full terms and conditions, visit <a href="http://sonnen.com.au/sonnenflat">sonnen.com.au/sonnenflat</a> .	
<b>Contact details and more information</b>	
Retailer	sonnen eServices is a business name of Energy Locals Pty Ltd, an authorised electricity retailer.
Contact email and phone	<a href="mailto:sonnenflat@sonnen.com.au">sonnenflat@sonnen.com.au</a> 137 666
Website	<a href="http://sonnen.com.au/sonnenflat">sonnen.com.au/sonnenflat</a>

Updated May 29, 2020