

sonnenFlat Pricing					
sonnen eServices – Queensland residential electricity market offer					
Customer Type	Fuel Type	Distributor(s)	Tariff Type	Offer Type	Release Date
Residential	Electricity	Energex	Single Rate	Market	29-May-2020
Electricity Offer					
Contract Term		No contract term			
Exit Fees		No lock-in contracts or exit fees			
Bill Frequency		Monthly			
Electricity Pricing Information					
sonnenFlat plan Plan ID	City LCL49914MRE1	Economy LCL49905MRE1	Family LCL49907MRE1	Autonomy LCL49896MRE1	
Minimum solar PV capacity	3 kWp	5 kWp	7.5 kWp	10 kWp	
Minimum sonnenBatterie useable capacity	4 kWh	8 kWh	10 kWh	12 kWh	
Monthly fee (including GST)	\$49	\$49	\$59	\$69	
Special Credit (including GST)	\$1,176	\$1,176	\$1,416	\$1,656	
Annual Usage Allowance	4,000 kWh	7,500 kWh	10,000 kWh	12,500 kWh	
Minimum Annual Generation	3,909 kWh	6,515 kWh	9,198 kWh	12,264 kWh	
Annual Export Threshold	1,400 kWh	1,305 kWh	1,840 kWh	2,453 kWh	
Excess Usage Rate	24.57 cents per kWh (incl GST)				
Solar Feed-in Rate	9 cents per kWh				
<p>The Annual Usage Allowance is the total household usage of energy from installed solar PV, sonnenBatterie, and the grid.</p> <p>The Minimum Annual Generation is the total energy produced by the installed solar PV.</p> <p>The Annual Export Threshold is the total energy exported to the grid.</p>					
Price Changes					
Are these prices fixed?			Fixed for 24 months		
Prices may vary in accordance with the terms and conditions. If we do vary your prices, we will provide you written notice no later than your next bill.					
Electricity key contract features					
Cooling off period	10 business days.				
Eligibility	Residential customers in the distributor area must have the Minimum solar PV capacity and Minimum sonnenBatterie useable capacity for the relevant sonnenFlat plan.				
Special Credit	Customers must contract for sonnenFlat with their sonnenBatterie purchase to be eligible for the Special Credit . For the relevant sonnenFlat plan, a Special Credit equalling the Monthly fee will apply each month, up to the total credit amount state above. This will result in \$0 monthly fee for a duration of 24 months.				
Adjusted Annual Usage Allowance	Each household must produce the Minimum Annual Generation quantity of energy over a 12-month period. Where the annual energy production falls below the Minimum Annual Generation , the Annual Usage Allowance will be reduced proportionally to the shortfall in the Minimum Annual Generation . e.g.: For sonnenFlat Economy , if actual annual solar production is 6,000 kWh, then the Adjusted Annual Usage Allowance is => $7,500 \times 6,000 / 6,515 = 6,907$ kWh.				
Excess Usage Rate	Once the Adjusted Annual Usage Allowance is exceeded, subsequent usage from the grid will be charged at the Excess Usage Rate .				
Solar feed-in Rate	Energy exported above the Annual Export Threshold will be paid at the Solar feed-in Rate .				
Early termination	Annual Usage Allowance and Minimum Annual Generation will be reduced pro-rata where a customer ends the agreement within a 12-month period.				

Metering	Measurements from sonnenBatterie meters and regulated NMI meters will be used to determine Annual Usage Allowance and Minimum Annual Generation . Measurements from NMI meters will be used to determine exported energy and excess grid usage . Regulated NMI meters must be interval meters.
Battery Operations	sonnen may operate the sonnenBatterie remotely at its sole discretion.
Fees	
Meter installation fee	Fixed rate - \$207.90 A \$ 207.90 (incl GST) fee will be charged for a Type 4 meter installation, if required.
Exit fee	Fixed rate - \$0.00 We don't charge customers exit fees.
Late payment fee	Fixed rate - \$16.00 A \$16.00 (incl GST) fee applies for each bill that is paid after the due date.
Direct debit dishonour fee	Fixed rate - \$11.00 A \$11.00 (incl. GST) fee applies if payment is dishonoured or reversed.
Payment processing fee	Percentage of bill – 1% Credit Card and Debit Card payments will be subject to a 1% (incl. GST) processing fee.
Additional fee information	All normal fees are listed here. In some circumstances your local distributor may charge fees for certain services such as disconnection. For more information on additional fees, please see sonnen.com.au/sonnenflat .
Electricity offer terms and conditions	
For full terms and conditions, visit sonnen.com.au/sonnenflat .	
Contact details and more information	
Retailer	sonnen eServices is a business name of Energy Locals Pty Ltd, an authorised electricity retailer.
Contact email and phone	sonnenflat@sonnen.com.au 137 666
Website	sonnen.com.au/sonnenflat

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